

Client Case Study



Vi-Jon, Inc. is one of the nation's oldest Private Label Health & Beauty Care Companies, serving retailers in all 50 states. Vi-Jon operates manufacturing and distribution centers in Missouri and Tennessee around the clock to distribute our products across the nation. Vi-Jon headquarters has called St. Louis home since 1912. Vi-Jon produces millions of packages each month, with a significant capacity for future growth. Some of Vi-Jon's branded products include the Inspector Hector® and Germ-X® health and beauty product lines.

Vi-Jon implements MaintenanceFirst CMMS products to manage Production line and facility operations.

Situation

Health & Beauty product manufacturer Vi-Jon needed a system for their facility maintenance operations and their plant production line. Vi-Jon operates manufacturing and distribution centers having hundreds of pieces of mission critical equipment. Since equipment downtime comes at a hefty expense, preventative maintenance management was at a priority. Vi-Jon was looking for a system that was simple to use and easy to maintain, yet powerful enough to organize and track the extensive preventative maintenance required for equipment in their plant equipment. In addition, they needed the capability to manage and readily access important Hazardous Material information, track and maintain outside service records performed on their equipment, and detailed application logging to ensure accountability for work performed. The system that was in place was a mix of manual processes and antiquated DOS technology. This approach not only reduced productivity, it was also susceptible to overlooked schedules and undocumented repairs.

Solution

Vi-Jon selected MaintenanceFirst for a number of important reasons. First, the system provided simplified and separate approaches for tracking data in production and facility maintenance. Second, this data could be combined for aggregate operations reporting and budgeting, yet organized in an easily separable format to achieve individual statistics as well. Third, the MaintenanceFirst Workstation application was able to run on terminals set up throughout the plant and maintenance offices.

Benefits

The MaintenanceFirst solution accomplished the initial goals and a few more. After implementation, preventative maintenance schedules occurred with regularity, which resulted in a significant decrease in equipment downtime. Services performed by outside vendors were now well organized and documented. To facilitate the entry of work order information, some vendors were given limited access to document work they performed on certain equipment. Hazardous Material information was now readily available to all, and practice drills for MSDS information incorporated the MaintenanceFirst system for quick access. They also used the system to store First Aid, Incident, Disposal, and Training information about hazardous materials. The MaintenanceFirst staff toured the plant to offer feature implementation and solution recommendations to help facilitate and organize the operations. The robust reporting features allowed managers to compare both equipment and personnel work order efficiency across multiple plants. Vi-Jon continues to be a crucial MaintenanceFirst partner for ongoing development and customizations needed in a high-volume manufacturing based operation.

